

Applying technology to foster growth and resiliency

Nuance helps clinics and practices build a better foundation for patient care while preparing for tomorrow's challenges.

Approximately **94% of clinicians** still type patient notes into the EHR—reducing efficiency and compromising the patient-provider experience. Clinics and practices need cost-effective technology solutions to help them stay competitive, boost compliance, and improve care quality.¹

Patient Frustration



71% of patients are frustrated with their healthcare experience²

Clinician Burnout



More than 40% of clinicians experience burnout³

Research conducted with clinicians about the role of technology and significant issues affecting their clinics and practices:



believe speech recognition and virtual assistant technology will improve the ability to document care



agree ambient technology allows them to *focus more* on patient care

using ambient technology are more focused, personable, and engaged



agree speech recognition helps improve clinical documentation

Nuance survey conducted on the role of technology in clinics and practices; July 2020.

² Redpoint Global survey conducted from research revealing consumer opinions about their experiences with healthcare organizations. (<u>https://www.redpointglobal.com/press-releases/</u> <u>75-of-u-s-consumers-wish-their-healthcare-experiences-were-more-personalized-redpoint-global-survey-reveals/</u>); February 2021. ³ Medscape National Physician Burnout, Depression & Suicide Report 2019 (<u>https://www.medscape.com/slideshow/2019-lifestyle-burnout-depression-6011056#1</u>).

See how Nuance advanced AI capabilities improve the patient-provider experience while reducing physician burnout. Learn more at **nuance.com/healthcare**.

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